

INFORMATION DISCLOSURE
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APPLICANT

SHAHI et al

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U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
/FH/	6131116	10/2000	Cowan et al.			
/FH/	6201962 B1	03/2001	Ciotti, Jr. et al.			
/FH/	5572528 A	11/1996	Shuen			
/FH/	5838682 A	11/1998	Backus et al.			

FOREIGN PATENT DOCUMENTS

DOCUMENT	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
/FH/ WO 0070838 A	11/2000	WIPO			

OTHER DOCUMENTS (including Author, Title, Date, Pertinent pages, etc.)

/FH/	Maass, "Open Mobility Management Platform with Directory-Based Architecture and Signalling Protocols", OPEN ARCHITECTURES, AND NETWORK PROGRAMMING, 1998, IEEE San Francisco, CA, pages 72-87
/FH/	Chong et al, "e-CoBrowse: Co-Navigating the Web with Chat-Pointers and Add-Ins - Problems and Promises:", PARALLEL AND DISTRIBUTED COMPUTING AND SYSEMS, PROCEEDINGS OF 2000 CONFERENCE ON PARALLEL AND DISTRIBUTED COMPUTING AND SYSTEMS, Vol. 2, 6-9 November 2000, pages 803-808, XP001080672
/FH/	NETSCAPE: "Flexible Roaming Access", NETSCAPE HOMEPAGE, 'Online! 2000, XP002157822
/FH/	HIPBONE: "Hipbone Unveils Live Interaction Platform for Next Generation Contact Centers", HOPBONE PRESS RELEASES, 'Online! 23 October 2001, page 1, XP002202070

*Examiner

/Farzana Huq/

Date Considered

07/20/2007

Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to application.